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# WARRANTY INFORMATION & CARE INSTRUCTIONS

MAXIMIZE THE REJUVENTATING ABILITY OF YOUR NATURAL BEDROOM MATTRESS



### GUIDE TO CARING FOR YOUR EARTHSAKE™ ORGANIC MATTRESS

The synergy of air and fiber giving your Natural Bedroom sleep system by Earthsake<sup>TM</sup> its rejuvenating properties can be easily maintained. Attention to a few care guidelines will ensure the health of this fine natural product.

### PREPARING YOUR MATTRESS

Organic cotton and PureGrow Wool can retain a natural scent you may prefer to air out before using. Simply place your mattress and boxspring/wood foundation in direct sunlight—in a clean, dry environment. Nature will do the rest.

# MAINTAINING EARTHSAKE'S™ NATURAL ADVANTAGE

- -Vacuum and air your mattress and boxspring/wood foundation regularly to help its natural fibers breathe.
- -Protect the integrity of your bedding by always using a mattress pad.
- –Encourage even wear by turning your mattress regularly. You may also flip your mattress regularly unless it has a one-sided top layer built in. Every two weeks for the first two months, alternate turning your mattress end-to-end and flipping it (unless it has a built-in top layer). Then simply turn it every 4-6 months. To safeguard against damage, always have at least two people to turn or flip the mattress. Use the handle only to guide the mattress into place after flipping. They cannot support the mattress's weight and will detach if you try to lift the mattress with them.



### REFRESHING THE APPEARANCE

An easy, natural way to revive the beauty of your mattress is spot cleaning with a solution of 1:3 parts white distilled vinegar and water. Spray the solution on the spot, then expose it to direct sunlight until the stain fades and any scent of the vinegar disappears. Make sure the mattress is entirely dry before returning it to use.

If you prefer to use a non-toxic spot cleaner, follow the manufacturer's directions and make sure the cleaner dries completely before you use your mattress.

Care for your Natural Bedroom mattress and it will keep its promise to you–bringing many years of luxurious, healthful rest for body and spirit.

# WARRANTY AND ASSURANCE OF QUALITY

Your Natural Bedroom mattress and boxspring/wood foundation have been crafted by artisans dedicated to producing only the purest, finest quality sleep systems.

Our mattresses and boxsprings/foundations are covered by a standard 20 year manufacturer's warranty to the original purchaser which is a Full 10 year Non-Prorated Warranty followed by a 10 year prorated warranty.

# 20 Year Manufacturers Warranty

This warranty covers all components and covers against defects in materials and manufacturing. Should a failure occur in any of these components, including the spring, core, basic construction or cover, our manufacturer will gladly repair or replace your mattress and/or box spring/wood foundation at their discretion. You will be asked only to cover the cost of shipping in years 1-10 of the warranty. In years 11-20 you will be asked to cover 1/20 of the current price x the number of years in use as well as the cost of shipping. This warranty is F.O.B. Origin and is not transferable.

While Earthsake $^{TM}$  strives to ensure your satisfaction, a few conditions beyond our control may invalidate this warranty:

- Our extensive commitment to superior quality and raw materials results in a mattress so luxuriously dense that its weight must be supported and distributed properly across the foundation. As a result, the warranty may be invalidated should the mattress be used either without a boxspring/wood foundation or with a boxspring/wood foundation other than the Natural Bedroom's.
- The mattress has been folded or bent.
- The boxspring/wood foundation has not been properly supported.
- There are signs of improper care such as stains, burns or compacting due to insufficient turning.

Please note that Earthsake<sup>TM</sup> and our manufacturer cannot be responsible for claims associated with the handles, normal wear, fading or stains to the cover, issues of firmness, allergies or sensitivity to materials. Mattresses or boxsprings/wood foundations sold "as is" or as "floor models" are outside the coverage of this warranty as well.

The natural components of your mattress will respond to interactions with the human body. Gentle body impressions and subtle shifts in support characteristics are perfectly normal. They will in no way diminish the performance of your sleep system.

Your mattress and boxspring/wood foundation are free from known defects, created under a pledge of providing superior construction and attention to detail.

A suggestion... Attach your invoice or sales slip to this card and file them together in a safe place. Should you need to make a warranty claim, you will be asked to present your original invoice.